

WELCOME TO TRANSIT WINDSOR



Moving You Forward



HERE'S WHAT'S INSIDE YOUR WELCOME GUIDE



Welcome from Transit Windsor!

A warm introduction to Transit Windsor and how we're here to help you navigate your high school journey.



How to Plan Your Trip

Learn about the transit bus passes, and toolkit for success.



Public Transit Tips

Helpful advice for riding safely, respectfully, and confidently on public transit.



Transit System

Learn how to read a bus stop sign and understand the transit route system.



SCAN ME





Welcome to High School: Getting Ready to Ride with Transit Windsor!

Dear Future Grade 9 Students,

As you prepare for the exciting year ahead, Transit Windsor would like to extend a warm welcome! Entering Grade 9 is a big step, and for many students, it's also a time when using public transit becomes part of your daily routine. We're here to help make that transition easy, safe, and comfortable.

To support you along the way, we've created this welcome guide to help you feel more confident and prepared as you move toward high school. Inside, you'll find helpful information about how to plan your trip, use your bus pass, and ride safely with Transit Windsor.

As you become more independent, learning how to navigate the city with public transit is a great life skill—and we're here to support you every step of the way.

If you or your family have questions or need help getting started, visit our website at transitwindsor.ca or call 311. For detailed inquiries, our customer service team is available at (519)944-4111.

We look forward to seeing you on board soon. Have a fantastic year ahead!

Sincerely,

The Transit Windsor Team



Moving you forward



HOW TO PLAN YOUR TRIP!

Transit Windsor has affordable, flexible pass options to make it easy for you to get to school, work, and any after-school activities.

Whether you're heading to class every day, working a part-time job, or just need a ride once in a while, there's a pass that fits your schedule and your budget!



Transit Windsor Smart Pass:

- ✓ Reloadable.
- ✓ Loaded with a minimum of 15 days.
- ✓ Valid for consecutive days from the first tap on the fare box.



Transit Windsor Smart Ride:

- ✓ Reloadable.
- ✓ Loaded with a minimum of 5 rides.
- ✓ Provides an automatic transfer, valid for 2 hours.



Transit Windsor Class Pass:

- ✓ 5-month pass.
- ✓ Includes insurance.
- ✓ Youth (13 to 19) and full-time secondary students, (under 20).

Have your pass ready when you board. It speeds things up and keeps the line moving.





STUDENT TOOLKIT FOR SUCCESS



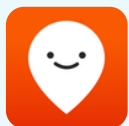
Transit App

On your mobile device, plan your trip in advance and locate the next bus through the transit application.



Google Maps

Plan your trip with Google Maps trip planner. The planner uses Transit Windsor's published schedule and route information.



Moovit App

Get around town effectively and conveniently with the mobile device application or web based.



Where's My Bus?

Find your next bus in real time for service alerts and detour information by visiting Windsor.MyTransitRide.com



***Use the app the night
before to make your
morning commute easier!***



PUBLIC TRANSIT TIPS



PRIORITY SEATING

Priority seating is for passengers with a disability. These seats are located close to the front of the bus. If you are sitting in one of these designated seats, you must vacate the seat for a passenger with a disability.



COURTESY SEATING

Courtesy seating is reserved for passengers who may need a seat near the front of the bus, such as seniors, expectant mothers, and those with small children.



PUBLIC TRANSIT TIPS

BOARDING THE BUS



Wait for others to exit before boarding. Enter the bus at the front and move to the back of the bus, to allow other passengers to board.

EXITING THE BUS



Pull the stop request cord or press the button when the bus departs the stop before yours. Exit through the back door only after the bus has fully stopped and the doors are open.

BIKE RACK ACCESS



All Transit Windsor buses have front bike racks, so you can bring your bike along for the ride. When getting off the bus, exit through the front door and let the driver know you're unloading your bike.

SAFETY FIRST



Stand back from the curb while waiting for the bus. When getting off the bus, wait until it departs before crossing the street to ensure you have a clear view of traffic.



KNOW YOUR STOPS

Familiarize yourself with the names of your key stops (school, home, transfer points).



PUBLIC TRANSIT TIPS

SAFE HAVEN



All Transit Windsor buses are part of the Safe Haven program. Anyone (whether riding or not) can ask a bus driver for help. Drivers have direct radio access to emergency services like police and paramedics.

RESPECT OTHERS



Keep bags off seats, follow driver instructions, and keep noise levels low for a comfortable and safe ride.



STAYING ALERT

Avoid distractions (headphones at low volume, be aware of your surroundings).



STAY UPDATED & PLAN AHEAD

Track your bus with real-time transit apps and check social media or the website for alerts and detours. Allow extra time on busy school days or in bad weather.



TRANSIT SYSTEM

How to Read a Bus Stop Sign!

Whether you're a new rider or just need a refresher, here's how to make the most of the information on your bus stop sign.

Reflective Yellow Signage:

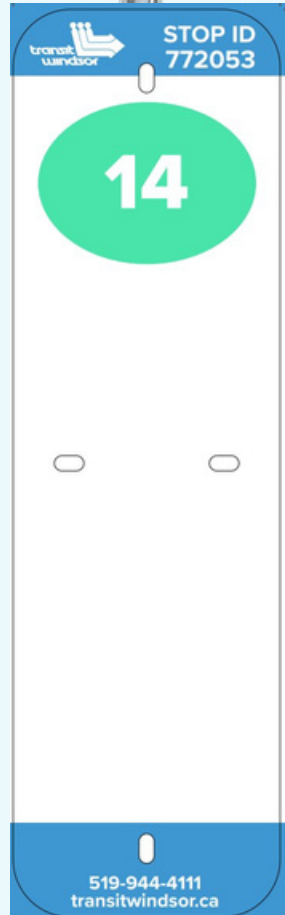
This is placed on top of the bus stop sign to improve visibility.



Stop ID Number: This number is unique to each stop. Use this number for real-time tracking or trip planning.



Bus Number: Identifies which bus routes stop here. Match the number with your planned route.



Contact Information:

Call Transit Windsor at (519)944-4111 or visit the transitwindsor.ca website for stop-specific information or updates.





TRANSIT SYSTEM

Transit Route System

Each Transit Windsor route number is more than just a label — it tells you something about where the bus goes and how it fits into the overall transit system.

PRIMARY – 100 SERIES



- Uses the colour blue.
- Along highway and arterial roads.
- Connects key activity hubs.
- Work as a grid system.

SECONDARY– 200 SERIES



- Uses the colour purple.
- Additional grid routes to fill gaps between primary routes.
- Offer many transfer points to primary routes.

LOCAL– 300 SERIES



- Uses the colour green.
- Connect neighbourhood residents to key destinations to transfer to primary routes.

EXPRESS– 400/ 500 SERIES



- Uses the colour orange.
- Generally, have less stops and those stops are major transfer points.
- Use roads with higher speeds to travel across the city.

REGIONAL



- Uses the colour black.
- Service to neighbouring communities.



TRANSIT SYSTEM

Service Changes

Beginning Sunday, August 31, 2025, Transit Windsor will implement new service changes as part of the Council-approved 2025 Service Plan. These changes are designed to improve service reliability, expand coverage, and better meet the needs of our riders.

NEW ROUTES



- Route 205
- Route 315
- Route 250

ENHANCED ROUTES



- Route 135
- Route 240

ROUTE CHANGES



- Central 3
- Route 305

ELIMINATED ROUTES



- Dougall 6
- South Windsor 7
- Walkerville 8
- Parent 14
- Tunnel Route

For more detailed information, please visit transitwindsor.ca



***Save Transit Windsor's
contact information on
your phone.***



**Stay in the know,
wherever you go!**



transitwindsor.ca



311@citywindsor.ca



311 / (519) 944-4111

