




WINDSOR

2021/22

SERVICE RATES

FEE DESCRIPTION	AMOUNT
Placement Fee - Academic Year Program (Non-refundable) Individual students enrolled in Academic Year, semester or partial semester stay	\$375.00
Placement Fee - Academic Year Program Extensions (Non-refundable) Applies to extensions of programs or continuation of studies into next academic year	\$ 200.00
Change of Homestay Fee - (Non-refundable) Requested by student for no fault of family	\$ 500.00
Monthly Homestay Fee – One Full Academic Year Includes monitoring and host family payment. Partial stays are pro-rated at \$ 4625.00 per semester or \$ 925.00 per month Additional night \$ 45.00 Elementary Students – up to grade 8 – are charged an additional \$ 100/per month	\$ 9250.00
Custodianship – One Full Academic Year (First month non-refundable) Partial stays are pro-rated at \$ 662.50 per semester or \$ 150/per month	\$ 1325.00
Airport Transfer One-way transfer between airport and community by shuttle service or host family arranged by MLI. (Arrivals & Departures are expected to be between 7:00am & 11:59pm. Additional charges may apply if it is outside the given time)	\$ 50(Windsor) & \$300(Detroit) 

IMPORTANT DETAILS ABOUT FEES

- All fees are listed in Canadian Dollars.
- Fees will increase at a standard rate per year and fee schedules will be made available to School/Client before the close of the previous calendar year.
- Academic Year is 10 months from September 1 to June 30. Students are able to stay in homestays during the summer and will be charged a monthly rate. The amount may increase if the student is not in school full time. Please inquire for a rate. A separate invoice will be issued for summer stays. Storage of a student's luggage or belongings can also be arranged over the summer for returning students for a minimum fee of \$ 100/month.
- A deposit of \$ 1700.00 (placement fee+Custodianship fee) is required at time of application to begin processing the custodian paperwork. MLI provides one host family profile based on the information provided in the application.
- MLI does not provide homestay accommodation or custodian services separately.
- Bank/wire fees are not included and are the responsibility of the sender.

PAYMENTS AND REFUND POLICY

1. Processing of the file will begin once the deposit has been received.
2. Confirmation of the program and details of the host family, and other program details will be provided to the Visitor and Agent (when applicable), following receipt of payment as per the terms listed on the invoice.
3. Failure to make payment as per the terms of the invoice may result in disqualification from the program and termination of the application. Cancellation fees may apply.

4. All fees on the invoice are unconditional and non-refundable, except under the following terms:

- 4.1. A refund of a portion (\$250) of the non-refundable placement fees and a full refund of the homestay fees will be granted if Citizenship and Immigration Canada does not issue the Study Permit or Visitors Visa. To obtain a refund, please provide the letter of rejection from Citizenship and Immigration Canada along with a request for refund to the representative processing your application at MLI Homestay.
- 4.2. Cancellation up to 60 days prior to arrival will be granted a refund, less the non-refundable Service Fees (Placement and Custodian fees)
- 4.3. Cancellation from 59 to 30 days prior to arrival will be granted a refund, less 2 months of accommodation fees plus the non-refundable Service Fees (Placement and Custodian fees).
- 4.4. Cancellation from 7 - 29 days prior to arrival will be granted a refund, less 3 months of accommodation fees plus the non-refundable Service Fees (Placement and Custodian fees).
- 4.5. Cancellation from 0 -6 days prior to arrival – All fees are non-refundable.
- 4.6. In the event of being required to leave the program because of failure to obey program rules, a breach of law, policy or regulation determined by MLI Homestay, the governing legal authorities, or the school/ school board (if applicable) no refund is provided.

4.7. After arrival:

- h. Long-term participants who have pre-booked and pre-paid a long-term stay (more than 8 weeks) and decide to cancel MLI Homestay services after arrival are required to give a 2-month notice period. The request must be made in writing. The first semester is non-refundable plus the non-refundable Service Fees (Placement and Custodian fees).
- i. Short-term participants (8 weeks or less) who decide to cancel MLI Homestay services after arrival are not eligible for any refunds.

- 4.8. In the case of extenuating circumstances or medical issues that result in cancellation of all or part of the reserved MLI Homestay services, supporting documentation from a medical professional or other person of authority will be requested at the time of refund request.
- 4.8. All refund requests will be reviewed. Refunds will be made on a case by case basis.
- 4.8. Relocation to a new host family will result in a relocation service fee charged to the participant.